

# Return Policy

We strive to ensure our customers are completely satisfied with their purchases. If you are not fully satisfied with your wheels, you may return them within 15 days from the date of delivery.

## Return Conditions:

- All returned wheels must be unused, in original condition, free from scratches, damages, or signs of wear.
- All original components, including accessories and hardware, must be included.
- Wheels must be returned in the original packaging.

## Shipping:

- Customers are responsible for all return shipping costs.
- We strongly recommend using a shipping method with tracking and insurance, as we are not responsible for lost or damaged returns.

## Refunds:

- Refunds will be processed after a thorough inspection upon receipt of returned wheels.
- If all return conditions are met, refunds will be issued to the original method of payment within 5-7 business days.
- If wheels are found to be damaged, scratched, worn, or missing components, refunds will not be issued and items will be returned to the customer at their expense.

For assistance or questions regarding your return, please contact our customer service team at [admin@wheelsdfw.com](mailto:admin@wheelsdfw.com).